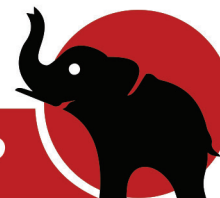


NDLOVU
CARE GROUP



How the support from our esteemed funders and other stakeholders is creating hope and development opportunities to build healthy, responsible and self-sustaining communities

ANNUAL REPORT
2019 - 2020



ABOUT NDLOVU CARE GROUP

OUR VISION

“Creating healthy, responsible and self-sustaining communities in rural South Africa”

OUR MISSION

“In collaboration with its communities, Ndlovu Care Group designs and implements innovative approaches leading to better health and health care, to new opportunities for children and youth through integrated “Cradle to Adulthood Programs”, and to knowledge through ground-breaking research.”



WHO WE ARE

Ndlovu Care Group (NCG) works with communities to design and implement innovative, evidence-based solutions and programmes through an integrated approach addressing: Healthcare, Child Care & Youth Development, WASH (Water Sanitation and Hygiene), Infrastructure Support and Research for improved cohesive community development.





OUR STORY

Ndlovu Care Group (NCG) was founded in 1994, and serves the communities of Moutse Valley, Sekhukhune, Limpopo, South Africa with approximately over 140 000 inhabitants. Currently 135 employees of which more than 85% hails from the local community. Water scarcity remains a major concern in the district.

Approximately 79% of the Sekhukhune District Municipality population is poor/indigent – where the total income is below R1500 per month and qualify to receive free basic water which has a significant impact on cost-recovery possibilities for the municipality. Sekhukhune District falls in socioeconomic Quintile 1, among the poorest districts in South Africa, with unemployment rates over 45%. Youth unemployment rate (15-34 years) is around 60%.

Over 50% of the households in this area are female headed. Among pregnant women the HIV prevalence rates varies from 19-27%, overall prevalence is 16.9%. Approximately 48% of the population is below the age of 18 years of age.

The education systems are impoverished, the Limpopo province continues to be the worst performing province in the country, with an average 2019 Matric pass rate of 73.2%, below the national average of 81.3%. Schools in Moutse posted an average of 65.46% Matric pass rate in 2019. There is hardly any access to tertiary education and for those school leavers who pass Matric long term unemployment is waiting.

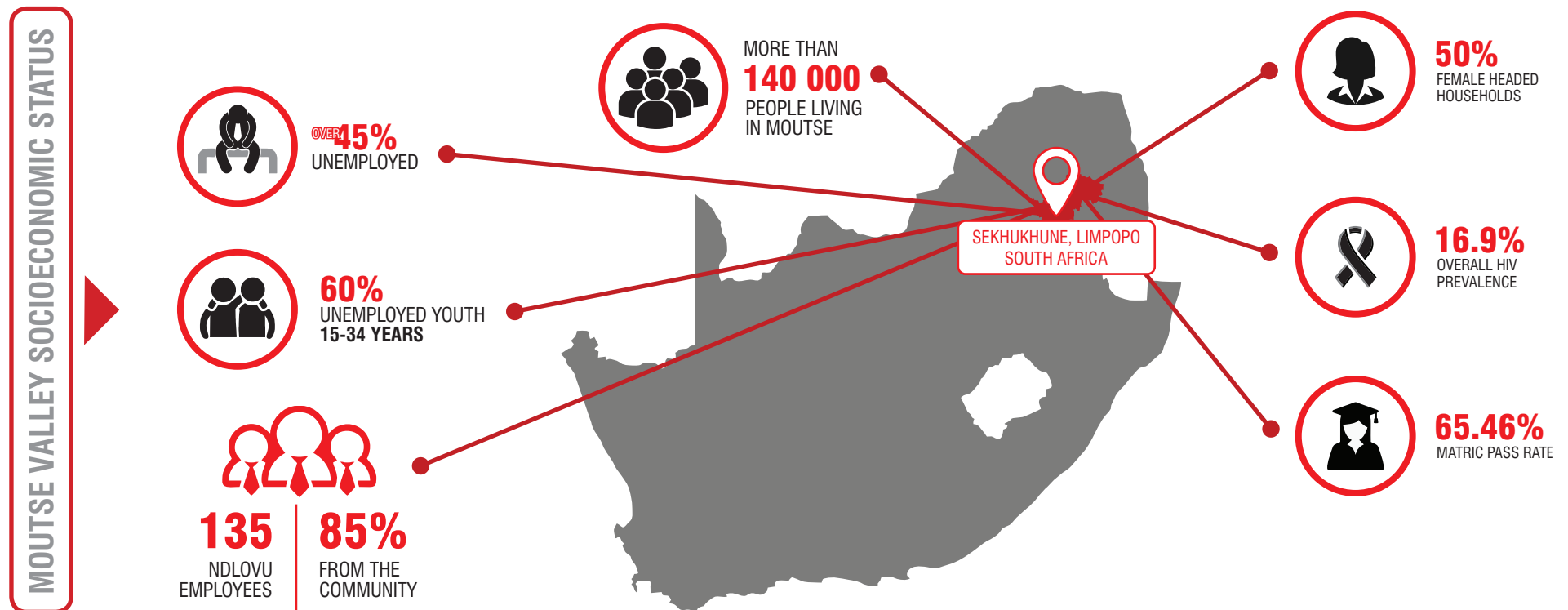


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EXECUTIVE SUMMARY

This ANNUAL REPORT covers progress on Ndlovu Care Group programmes between March 2019 and February 2020.

Ndlovu Care Group remains donor dependent, especially programs that are child related. Children that grow up are replaced with younger children and the Ndlovu chain of care is from “Cradle to Adulthood”. There are a few sustainability strengthening factors that should be taken into account:

- *All Ndlovu Care Group programs are evidence based – excellently designed programs, to a tried and tested system of in-depth research backed up with robust monitoring and evaluation towards achieving evidence based outcomes.*
- *Community involvement, cooperation and ownership are building stones that promote sustainability.*
- *Most of Ndlovu staff members are recruited from the surrounding areas and trained to fit their niches.*
- *The ultimate accomplishment of making sure that children grow up to be self-sustaining, responsible healthy and employable South Africans, remains sustained achievements for Ndlovu Care Group.*

In addition to these factors, Ndlovu has sustainable long-term donor relations with a number of funders, local and international dignitaries who have been supporting Ndlovu Programs for a number of years. Ndlovu’s access to funding is directly linked to trust gained from the funder community due to reliability on every level of achievement. Accountability to stakeholders has honed the Ndlovu Care Group reputation to precisely deliver results and outcomes against set project objectives.

Overall, NCG has achieved nearly all milestones scheduled to be completed during this period with other milestones ‘on track’ and a very limited set of delays. These milestones are discussed in detail throughout the report.





MESSAGE FROM THE CHAIRMAN

At the Ndlovu Care Group, each year provides something special and unexpected. For the year covered in this report, March 2019 to February 2020, that certainly was the tremendous success of the Ndlovu Youth Choir, whereas for the current year it will undoubtedly be the corona crisis that is affecting much of where the Ndlovu Care Group stands for. Meeting challenges is the key activity of our organization, both in good as well as bad times. In general, the 2019-2020 year was a year of good times, as witnessed by the testimonies and figures provided in this annual report. I hope that after reading it, you will wholeheartedly agree with that conclusion.



culture of having a common goal to the good of the local, rural South-African society that makes Ndlovu also successful in obtaining sponsoring from such a wide variety of funding organizations and individuals.

The Board of Trustees is grateful to both all who are working in or with the Ndlovu Care Group for having achieved these amazing results. We are currently facing fully new and unexpected challenges but with this background and history I am convinced we can face those successfully, to the benefit of the people we serve.

Prof. dr. Geert H. Blijham

Chairman of the Board of Trustees

All what has been achieved, is the result of people working together. This is true for the many volunteers, the dedicated and professional employees up to the level of leadership of the organization. All involved put Ndlovu interests above self-interest and make daily efforts to improve the life of the people we are caring for. Self-evident as this may appear, I have seen enough organizations to know it is not. It is this





MESSAGE FROM THE CEO

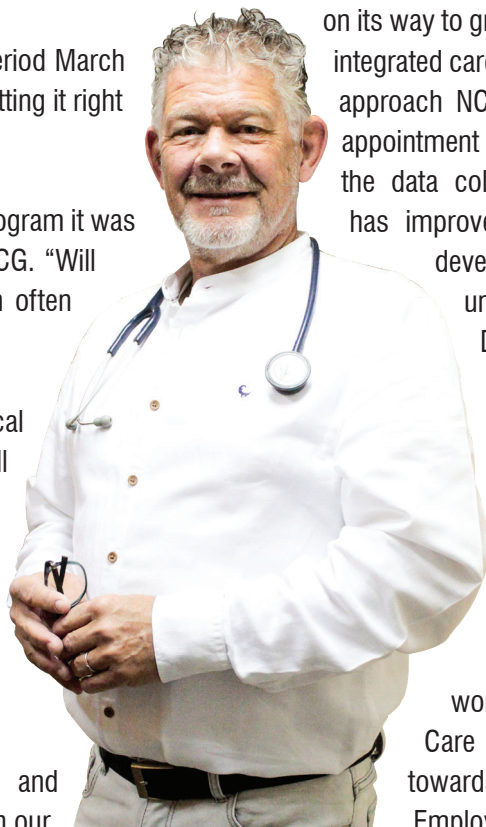
Ndlovu Care Group characterizes itself by one word: **TEAMWORK.**

The results written in this report about the period March 2019 –February 2020 shows that spirit of ‘getting it right together’.

After the closure of the HIV/AIDS treatment program it was difficult for many, to continue to believe in NCG. “Will I still have a job tomorrow” was a question often heard....

In times that seem difficult for other’s it is typical Ndlovu that we stand more together and pull a bit harder, but we do not succumb. The spirit may have been low for a while but we continued to provide our services to all those people who count on the services of Ndlovu Care Group. Young, old, destitute, disabledThis is all so well described in this annual report.

Ndlovu has character, Ndlovu has impact, and Ndlovu has lots of other donors who believe in our



cause and what we implement in the communities we work in. All programs are well funded, well-functioning and well on its way to grow more and more to a model of integrated care & development. The systematic approach NCG follows bears fruit. With the appointment of an innovative M&E manager, the data collection, collation and reporting has improved tremendously. The research development is well on its way under the guidance of a Research Development Manager. The Disability Program was moved into a new, superb, facility and extended with a vocational training department for those who are more bodily abled and in need of stimulation. The development of a Vocational School has been initiated to work even more towards our Child Care Program’s vision of contributing towards “Healthy Responsible Employable South Africans”.

And of course this year was the year of the Ndlovu Youth Choir. After ten years of hard work the route changed from a “support and healing” program for the OVC and child headed household children towards a youth employment program growing into a professional choir. Then we were scouted by “America’s Got Talent.....

Everybody knows the story; the first ever African group that made the finals, lauded back into the country as if we were the Bokke, meet our President Ramaphosa, fly over the world and perform almost every day. And all the choristers stay humble and “Proudly Ndlovu”.

The choir made Ndlovu Care Group proud, took us out of our dip and showed the world that excellence can come out of poverty

That’s the story we want to continue to tell.....

GOVERNANCE

Ndlovu Care Group is governed by a Board of Executive and non-Executive Trustees. The Board ensures that a sound management of Ndlovu Care Group's ethical, financial integrity and risk management framework and processes to preserve the reputation of the Group. At Ndlovu Care Group, risk management is inseparable from the strategic and operational plan. The view is that risk management should be intrusive and not only as a reporting process to satisfy governance expectations.

The board ensures that a thorough risk assessment, using a generally recognised methodology, is performed at least annually and used continually. Emerging risks are incorporated and assessed as soon as they are identified. The Executive Management Team (CEO, CHR&OO and CFO) controls the strategic implementation of Ndlovu Care Group Vision & Mission. The management team implements

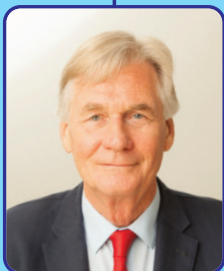
strategies. The management team is accountable to the board for designing, implementing and monitoring the process of risk management and integrating it into the day-to-day activities of the Group.

The management team is also accountable to the board for providing assurance that it has done so. The CFO and CEO are at the forefront of the adoption or upgrading of the risk management plan, but involving management at all levels within the operations will enhance risk management. Stakeholders' interests are safe guarded at all times with responsible comprehensive & transparent reporting.

Good governance ultimately protects Ndlovu Care Group reputation and manages risks that might preclude it from achieving its goals. Furthermore, risk management policies are well aligned to other organisational policies and processes.



NON-EXECUTIVE BOARD MEMBERS



Professor Geert H Blijham: Emeritus Professor of Internal Medicine



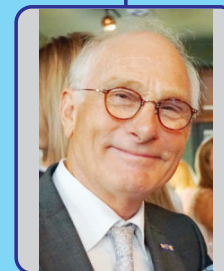
Ms Beauty Mazibuko: Head of Business Services, Anglo American Thermal Coal



Mrs Lynn van der Elst: CEO MiET, South Africa



Dr Sagie Pillay: COO WHRI Wits University, South Africa



Mr Ronald Vles: Corporate Lawyer, the Netherlands

EXECUTIVE BOARD MEMBERS



Dr Hugo Tempelman, CEO



Mr Lourens Duvenhage, CFO



Ms Poppy Mashamaite, CHRO

NDLOVU CARE GROUP SENIOR MANAGEMENT



Morongwa Magongoa: Child Care & Youth Development Programme Manager



Moses Mashingaidze, Monitoring Evaluation and Reporting Manager



Henry Marnitz, IT Manager



Leanmore Banhwa, Finance Manager



Ayman Osman, Research Development Manager



KEY HIGHLIGHTS

WHAT WE ACHIEVED IN 2019 – 2020



HEALTHCARE



Ndlovu Medical Centre

5045 patients seen



Ndlovu Community Dental Care Programme

1260 people reached



CHILD CARE & YOUTH DEVELOPMENT PROGRAMME



Approximately

10 000

direct beneficiaries reached



286

↓3%
from 2019

Children enrolled in our
ECDs centres (2020)



192

Children enrolled in our
Nutritional Units



296

Children enrolled in our
ECDs centres (2019)



146 **49%**

Graduated to
Grade R



44

Children and youth living with disabilities enrolled in
our Community Disability and Rehabilitation Programme



213 811

Meals provided

91 649

Ndlovu Nutritional Units

9 280

Community Disability and Rehabilitation Programme

112 882

Ndlovu Early Childhood Development Centres



1048

Orphans and Vulnerable children assisted with life support, social skills and psychosocial services



4272

Children and youth utilised our Chill Hubs and Computer School



4772

People utilised our sporting facilities regularly



4460

Children and youth



312

Other community members

POWERGIRLS PROGRAMME



In cooperation with Kinderfonds Mamas, Powergirls was launched towards the end of 2019, with the aim of transforming vulnerable girls from the local community to become outspoken and powerful young women, capable of becoming change agents within their communities.

39



Girls already in the programme



VOCATIONAL SCHOOL

In 2019 NCG made a major step in its development towards Healthy Sustainable Employable South Africans. NCG developed the idea for a Vocational School providing top-class trade education in Masonry, Carpentry and Painting.



"Within one year from conception to construction, what a major achievement"

NDLOVU YOUTH CHOIR

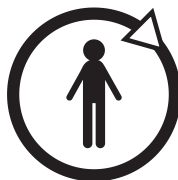
The choir has evolved into a truly outstanding professional ensemble which is now an international sensation. Shot to international stardom on the reality show America's Got Talent, in its 14th season. They reached the finals, and even though they didn't win the top honours, they signed with Sony Music Entertainment, which shares a global joint venture with reality-TV show judge Simon Cowell's company, Syco Entertainment.



RESEARCH



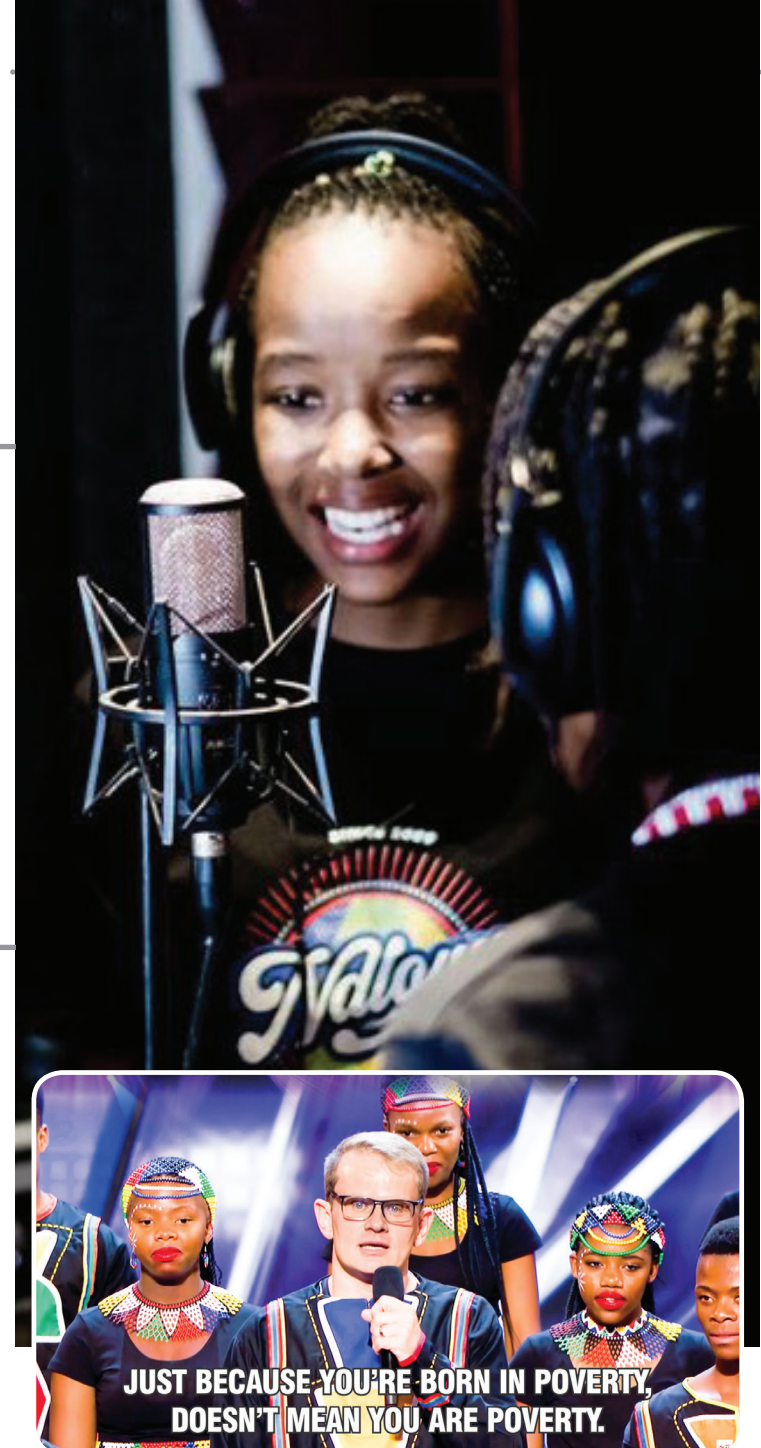
3 Completed Studies



5 Ongoing Studies



2 Future Studies



HEALTH CARE PROGRAMME

Ndlovu Medical Centre is well equipped with trained professional staff from the reception to the consulting rooms. Since 1994 Ndlovu Medical Centre provides quality health care services to the community through a scale of medical programs: efficient, equitable and affordable. Many of the services are offered as a free of charge service and some services are delivered for a fee.



Ndlovu Medical Centre:
5045 Total patients

THE FOLLOWING SERVICES ARE OFFERED AT THE NDLOVU MEDICAL CENTRE:



INTERGRATED PRIMARY
HEALTHCARE



HIV/AIDS



TUBERCULOSIS



CERVICAL CANCER
MANAGEMENT



AUDIOLOGY SERVICES



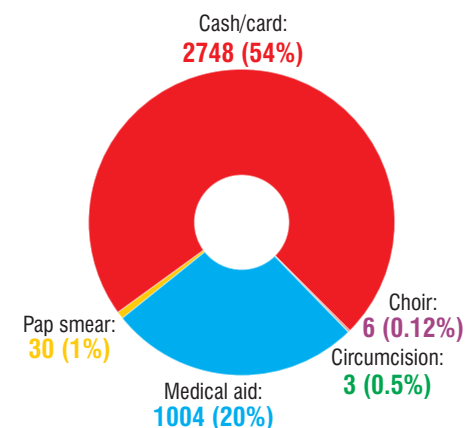
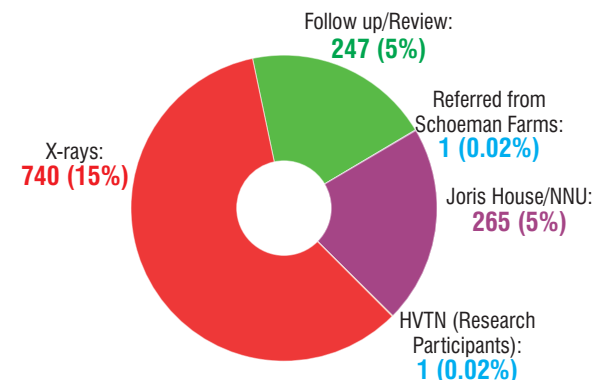
NDLOVU COMMUNITY DENTAL
CARE PROGRAMME



PHARMACEUTICAL
SERVICES



RADIOGRAPHY
DEPARTMENT



NDLOVU COMMUNITY DENTAL CARE PROGRAMME

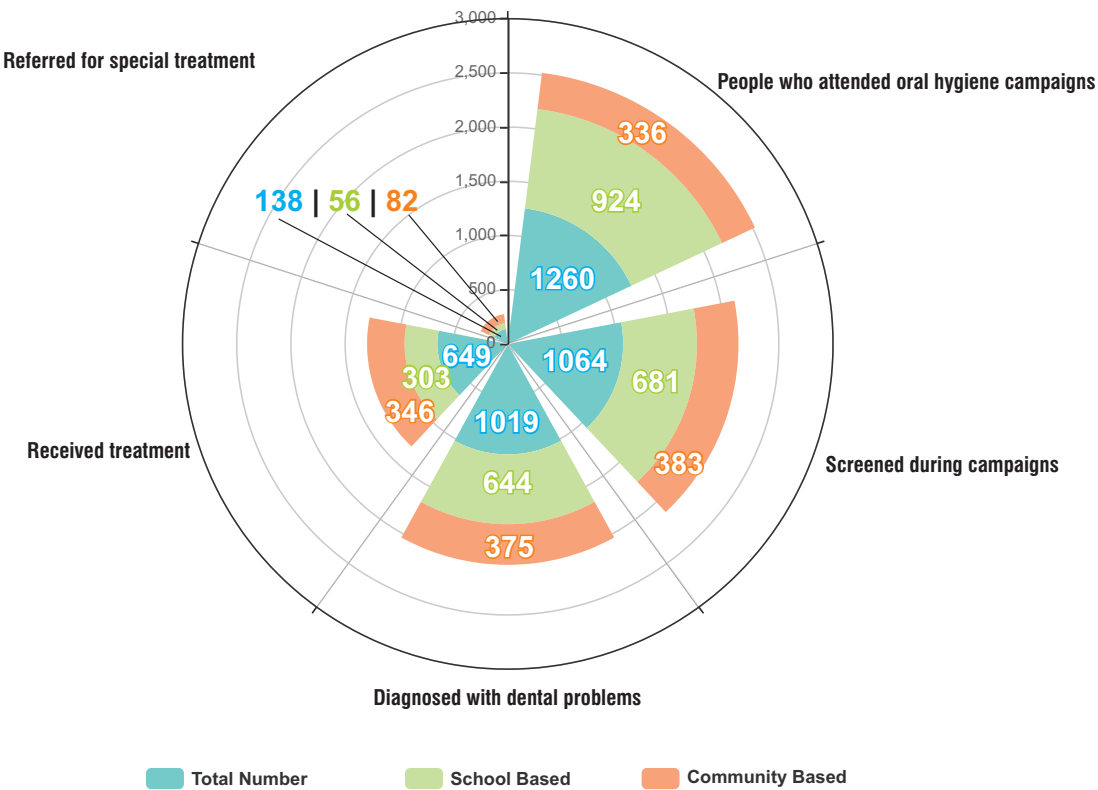
The dental programme renders services to schoolchildren Mondays to Thursdays; then on Fridays, services are rendered to community members around Moutse East. We render minor preventives and curative services such as scaling and polishing: preventatives;

extraction and extractions. We provide patients with proper oral hygiene and dental care and promote healthy eating.





1260
People reached



RESEARCH PROGRAMME

NCG runs a state of the art clinical trial and research facility in collaboration with world-class and reputable research institutions, academics and funders. The aim of NCG clinical research is to create value and contribute towards the greater good of society. The uniqueness of the Ndlovu Research Department is the mix between academic research and trial research which tries to translate research results immediately into policy documents leading to improved treatment guidelines and patient care.

Site Infrastructure

Ndlovu Research Centre (NRC) comprises of two buildings known as NRC-1 and NRC-2.



NRC-2, a double story building that was opened to house more projects and to conduct a wide spectrum of clinical research studies such as a microbial and vaccine studies on HIV prevention. Similar to NRC-1 but bigger in size, the ground floor of NRC-2 comprises of a number of administrative offices, clinical, counselling and interviewing rooms, fully equipped emergency room, reception area, boardroom, data management facilities, secure filing room and convenient participants waiting areas (indoors and outdoors). Our clinical rooms are fully equipped to accommodate clinical trial procedures such as vital signs, collection of clinical samples, and administration of investigational products.



NRC-1 facilities include a number of administrative offices, clinical, counselling and interviewing rooms, reception area, boardrooms, secure filling room and convenient participants waiting areas (indoors and outdoors) with access to TV channels and free WiFi.





A state of the art laboratory, equipped with all basic laboratory equipment, many specialized equipment and four biosafety level-2 cabinets is located in the upper level of the NR-2. We have recently established a full molecular biology unit as an expansion to the existing lab infrastructure. Currently, the laboratory conducts rapid diagnostics including pregnancy tests, HIV tests, Hepatitis B surface antigen (HBsAg) tests and urine analysis, ARV drug level tests, haematology and serology tests. Our new molecular biology unit is equipped to perform DNA sequencing, conventional PCR, real-time PCR, nested PCR and gel electrophoresis.

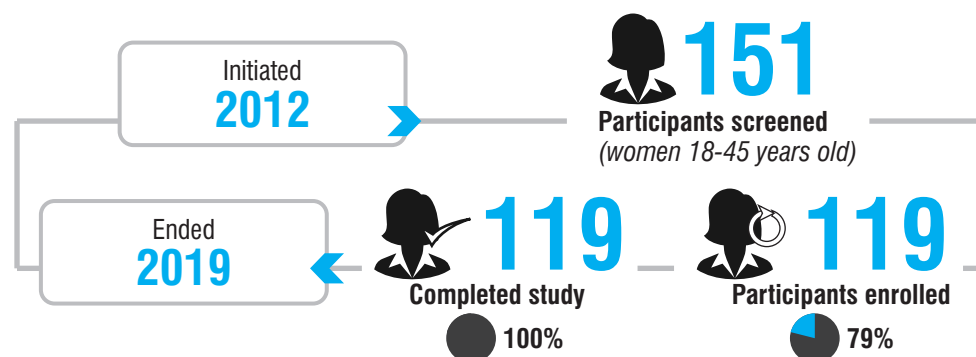
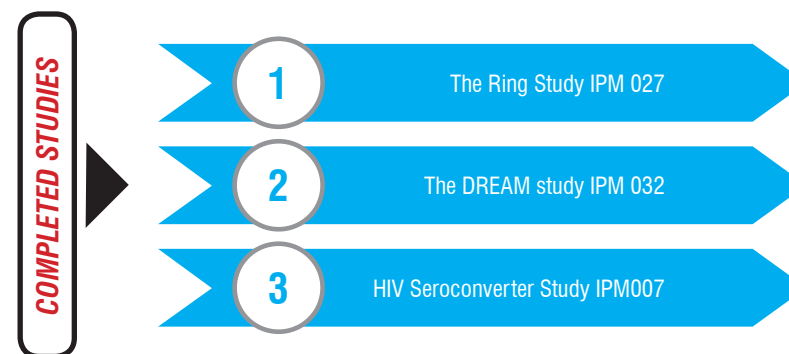
COMPLETED STUDIES

The following studies have completed enrolment and follow-up activities, however there are additional activates that are currently taking place at the site e.g. re-consenting of participants to perform additional testing and analysis on their stored clinical samples. Upon completion, studies will be officially closed and all related documents will be archived.

The Ring Study IPM 027 2013 – 2019



The Ring Study is a clinical study evaluating whether a monthly vaginal ring that contains the antiretroviral (ARV) drug dapivirine is safe and effective in preventing HIV in women when compared to a placebo vaginal ring (that does not contain dapivirine). The Ring Study (IPM 027) is a Phase III, multi-centre, randomized, double-blind, placebo-controlled safety and efficacy trial of a dapivirine vaginal matrix ring in healthy HIV-negative women. Initiated in March 2012, HIV-1 sero-negative women between 18-45 years of age were recruited at 7 research centres in South Africa and Uganda. This is the first Microbicide trial that proved Microbicides have a significant effect on reduction of HIV transmission.





The DREAM study IPM 032 2016-2019

Is a follow up, open label study of the Ring study. Provided extra input of data to prove the efficacy of the Dapivirine Ring in an open label study.



89
Participants were
interested

88 / 99%
Participants enrolled

88 / 100%
Completed Study

HIV Seroconverter Study IPM007

IPM 007 is an observational, long-term follow-up study for participants who become HIV positive during IPM 027 and 032. The study will assess the impact, if any, of exposure to a antiretroviral microbicide at the time of infection.

HIV sero-converters were immediately initiated on ARVs successfully and handed over to the local clinics at the end of the study in a stable state (VL Undetectable and CD4 above 400). At this stage, all results at the Regulators (FDA and EMA) and registration of product is expected in 2021. IPM handed over all investments made for the study to Ndlovu Medical Trust.



HIV sero-converters were immediately initiated on ARVs successfully and handed over to the local clinics at the end of the study in a stable state

VL Undetectable and CD4 above **400**

ON-GOING STUDIES

1

HVTN study

2

Autism study

3

Ndlovu Cohort
Study (NCS)

4

HOMELINK: Biometric linkage to care
in Home based oral mucosal HIV Testing
and Counselling programme

5

Impact of late presentation and sex
differences on size and activity of HIV
subtype C reservoirs before and during
cART



HVTN study

A multi-center, randomized, double-blind, placebo-controlled phase 2b efficacy study of a heterologous prime/boost vaccine regimen of Ad26. Mos4.HIV and aluminium phosphate-adjuvanted Clade C gp140 in preventing HIV-1 infection in women in sub-Saharan Africa. HVTN is the HIV Vaccination Trial Network based in Seattle, initiating the new range of trials with an HIV Vaccination. It was activated at our site in December 2017 and will take three years from the last enrolment.

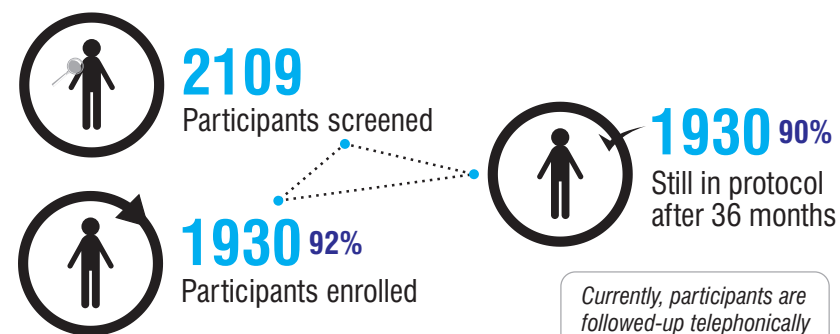
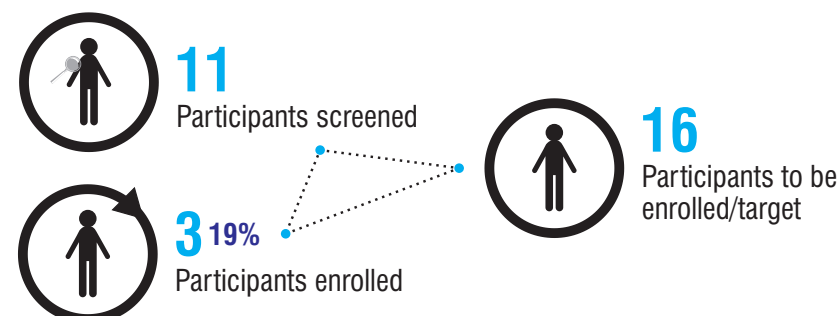
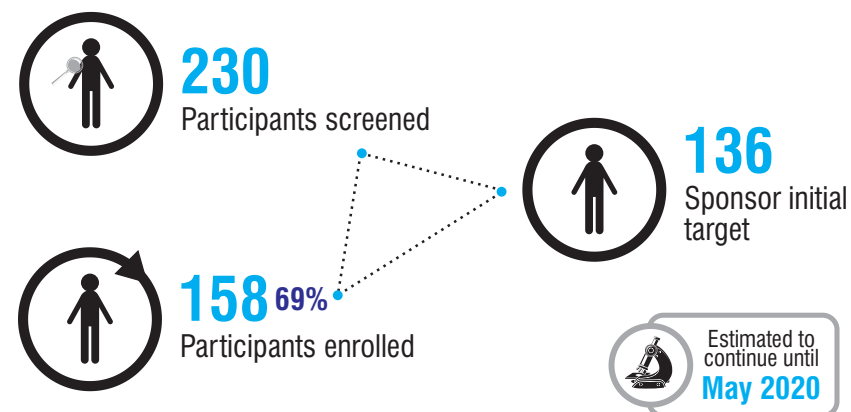
Monthly data quality metrics are meeting the sponsor standards and all follow up visits are going as planned. New retention strategies have recently been implemented e.g. Free WiFi for participants, daily fresh meals and DSTV. In some cases, participants are offered transport from/to the site. All participants in the study are doing well with no major safety concerns.

Autism study

A Phase 2B, Multi-Center, Four-Arm, Prospective, Randomized, Double Blind, Placebo- Controlled Trial Evaluating the Efficacy and Safety of 2 Doses of Suramin vs. Placebo in Children with Autism Spectrum Disorder (ASD). It was activated in **October 2019**, for a duration of one year. The study team is working together with the relevant stakeholders to find the right participants.

Ndlovu Cohort Study (NCS)

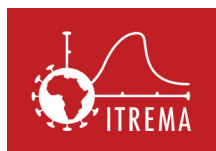
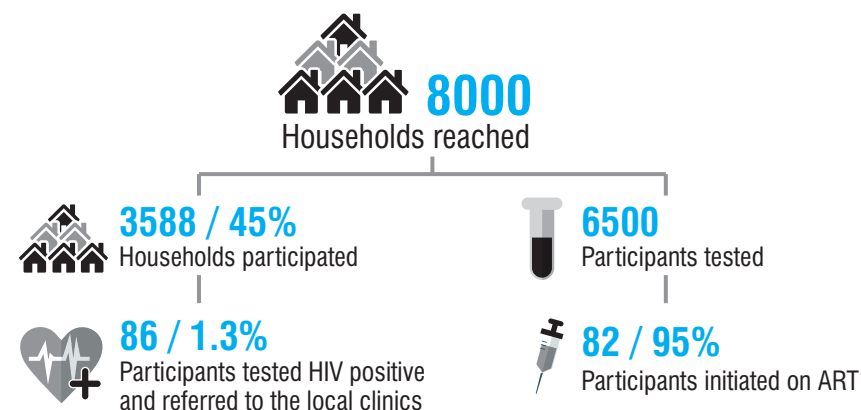
The backbone of the NRC research activities remains the NCS which started with its data collection in **2014**. The NCS is a multidisciplinary study which compares HIV-positive and HIV-negative subjects to investigate HIV and (lifestyle-related) chronic conditions. The NCS has a special focus on cardiovascular diseases (CVD), an important co-morbid condition in HIV-infected individuals, whereby antiretroviral treatment might be an extra risk factor.





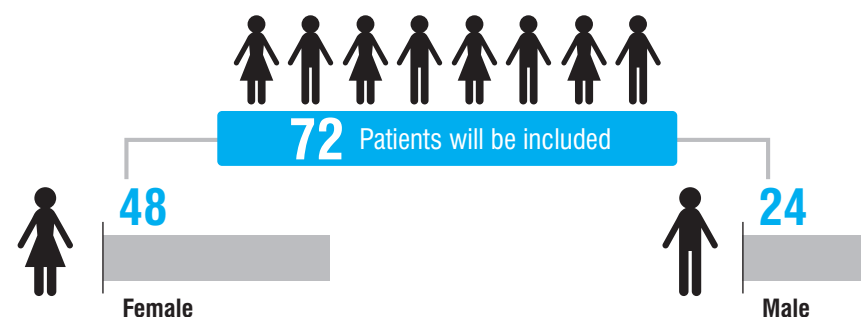
HOMELINK: Biometric linkage to care in Home based oral mucosal HIV Testing and Counselling programme October 2016 – June 2020

The extension of existing HCT activities through a home based programme aims at testing more local residents, more men, and more HIV-positives in an earlier phase of their infection, which is important for themselves and for the community. The programme is connecting early diagnosis through Electronic Health Management Systems and unique locator usage to early care seeking behaviour and disease management. A database system was developed whereby households and participants are registered in the field in real time. This database made it possible to monitor a number of indicators for process and output evaluation.



Impact of late presentation and sex differences on size and activity of HIV subtype C reservoirs before and during cART Started in February 2020

This is an academic study aims to investigate the impact of late presentation and sex differences on size and activity of HIV subtype C reservoirs before and during cART in a longitudinal cohort of 75 patients in rural South Africa. There will be a follow up on samples stored during the ITREMA study. Characterizing latent HIV reservoirs and any factor that influences their size and activity during treatment is key to finding a cure for HIV.



FUTURE STUDIES



CROWN CORONATION: Chloroquine Repurposing for health Workers for Novel CORONavirus mitigation



DLoBS (Drug Level on Blood Spot)

DLoBS (Drug Level on Blood Spot)

DLoBS is based on the completed ITREMA study and the aim of this study is to implement and disseminate an efficient locally applicable **three-step** rapid response strategy allowing informed rapid clinical decision making, patient empowerment and support. **Three step** rapid response in case of loss of viral suppression.

STEP 1

A simple qualitative drug level test is performed

STEP 2

If the test detect no drug, the patient goes into intensive counselling. If a drug level is detected, drug susceptibility testing is performed

STEP 3

if resistance is not detected, the patient goes into intensive counselling. If resistance is detected, therapy will be switched to a new ART regimen and counselling will also be provided



CHILD CARE & YOUTH DEVELOPMENT PROGRAMME

OBJECTIVE

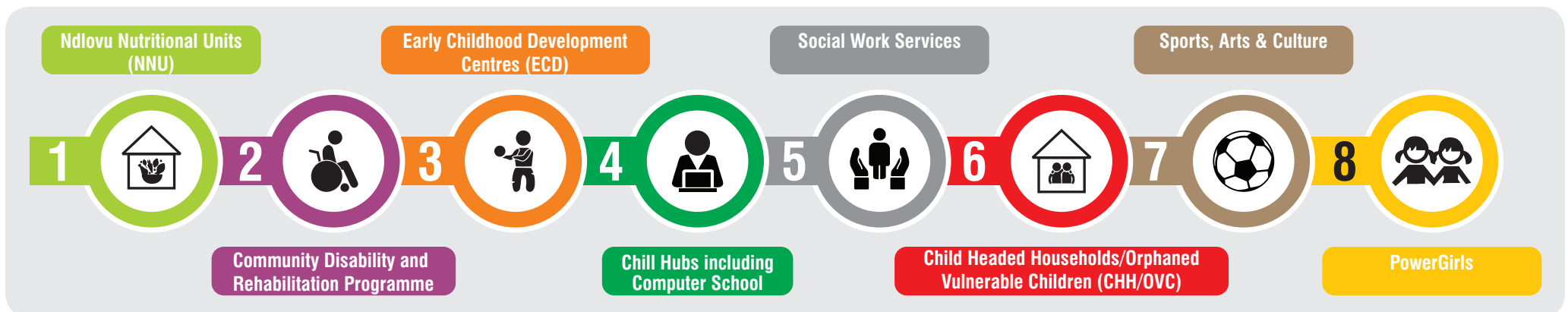
To support Orphans & Vulnerable Children in rural communities, the NCG launched the Child Care & Youth Development Programme. Needy children are identified, visited, assessed and enrolled in the programmes. The Programme takes care of the children's well-being, which does not only include health, social and emotional well-being but the economic and living conditions are also taken into account and improved, with an emphasis on future development and employability. The NCG Child Care & Youth Development Program is a program which provides services "from Cradle to Adulthood"; children graduate from the one program into the other defined by need and age group.



Thanks to the **support of our esteemed funders and our dedicated employees**, we are able to reach the Vision of our Child Care & Youth Development Program: ***"Creating Healthy, Responsible and Employable South Africans"***.



There are currently a variety of projects under this programme:



NDLOVU NUTRITIONAL UNITS

OBJECTIVE

To establish strong community based care towards underprivileged malnourished children, through prevention, treatment and education of primary caregivers to improve their nutritional status and their home situation including improvements on hygiene, water supply and food security in the home situation.

“

Malnutrition in the first 1000-days of a child's life will develop an irreversible neuro- developmental deficiency”



5 NNU Centres

Bloempoot

Ntwane

Phooko

Marapong

Thabakhubedu



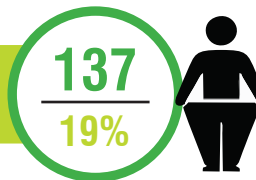
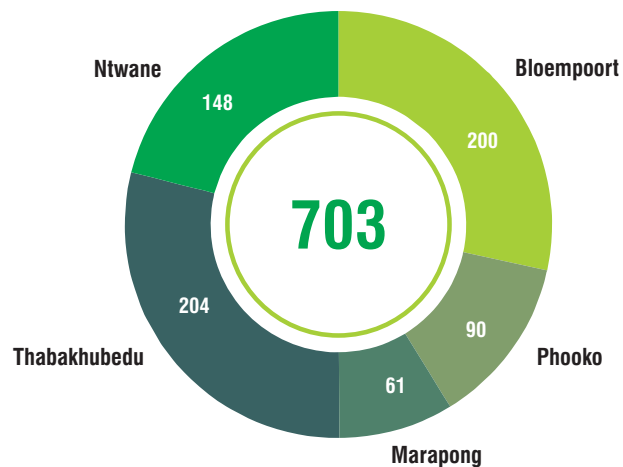
+/- 3000

Household visits in the community made by the Community Health Workers (CHWs)

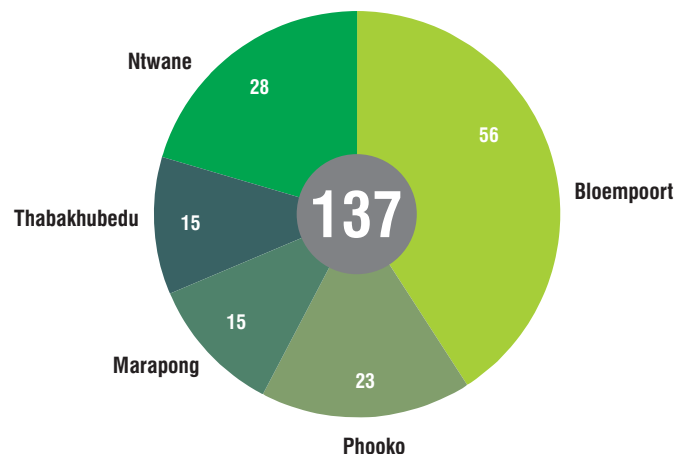




Toddlers screened to identify those with possible cases of malnourishment.

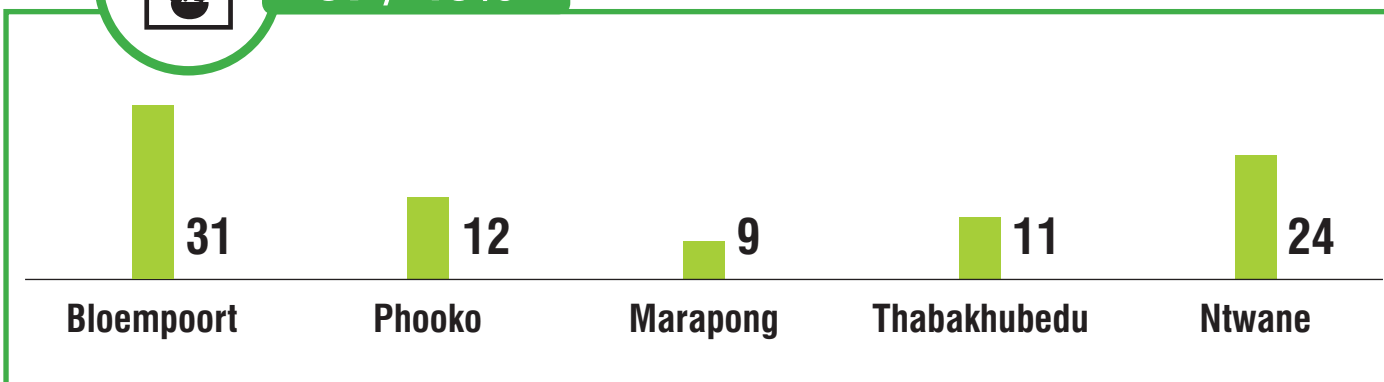


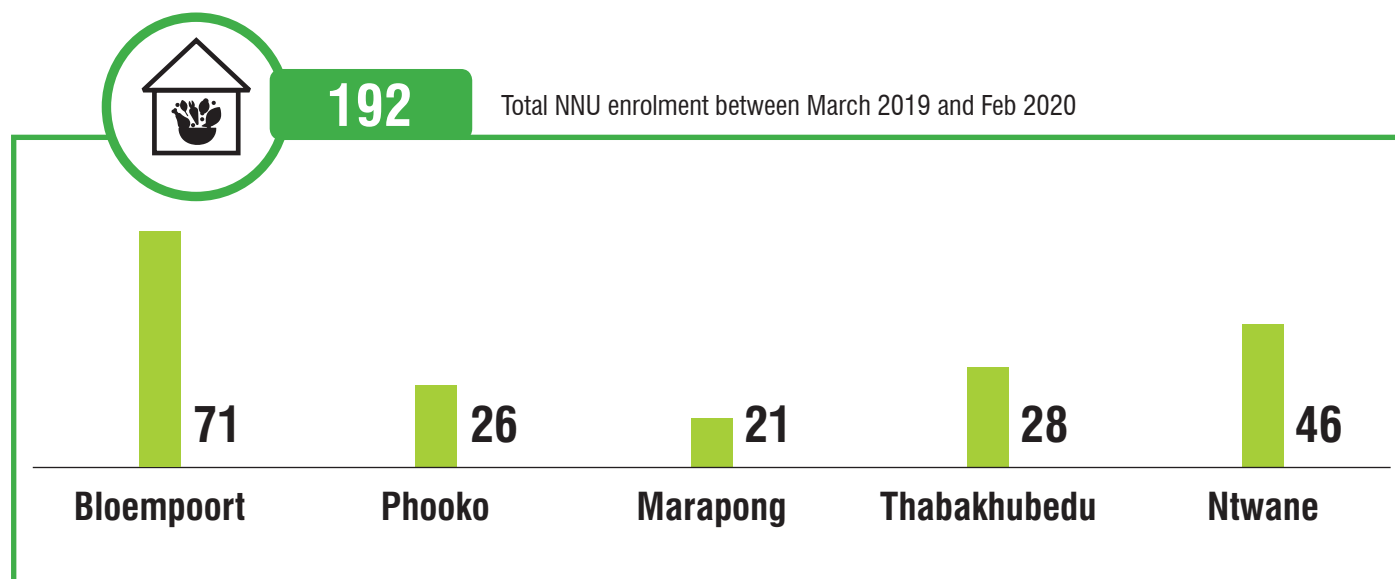
Of those screened had possible cases of malnourishment



87 / 46%

New toddlers NNU enrolments between March 2019 and Feb 2020





Over 85%
Attended regularly

91 649
Meals provided

Over 700
Caregiver workshops conducted

185
primary caregivers trained on a variety of topics

+/- 65%
of households in programme with developed vegetable garden

1 956
household visits & assessments done during admission

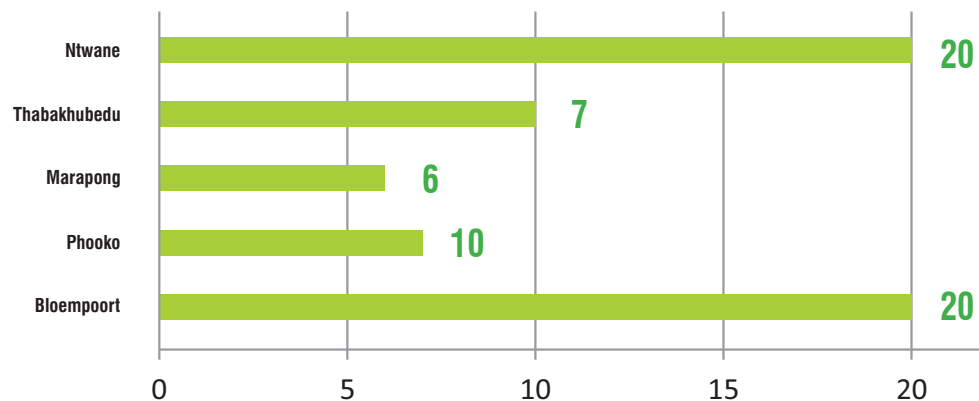
(To monitor the progress in socio-economic status, household condition, gardening and to assess if caregivers are doing what they were taught at the NNUs)





63

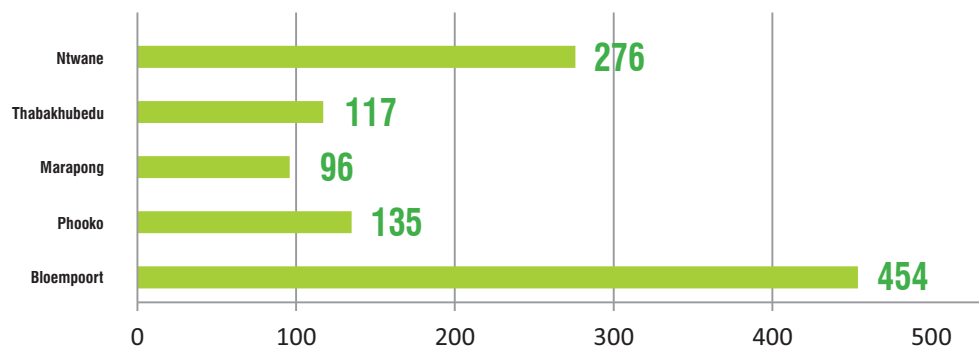
children discharged between
March 2019 and Feb 2020



189

Follow up home visits

*follow up home visits done by CHWs to check the child's adaptation at home after
being discharged and the general household condition*



1078

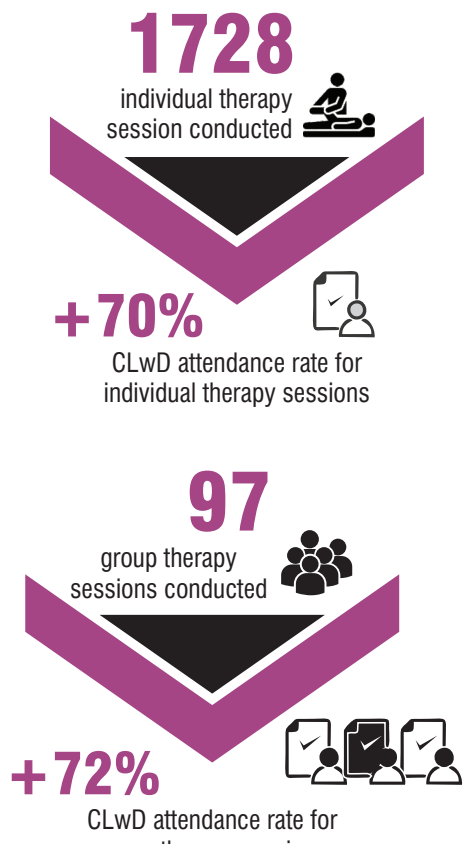
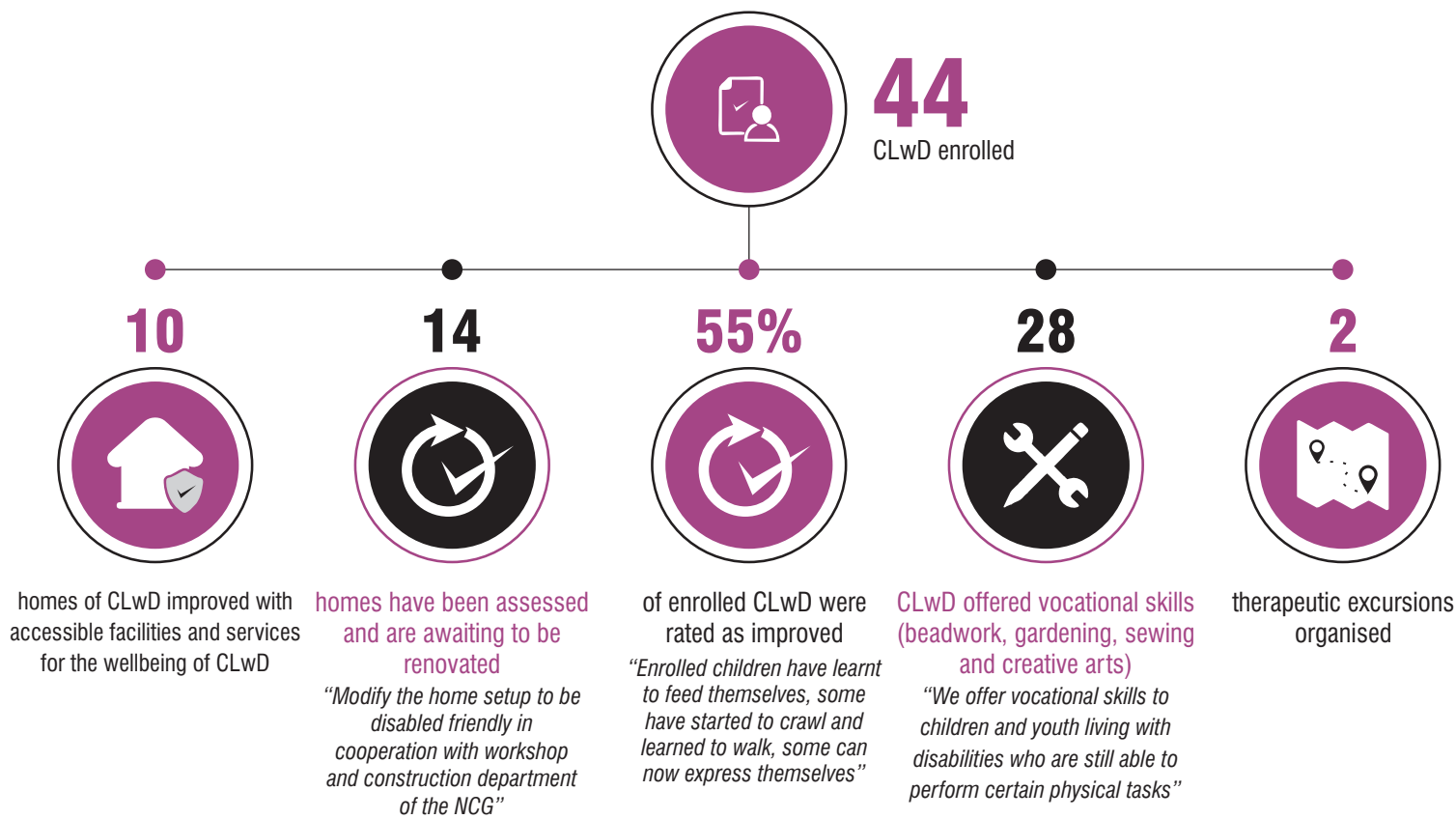
children reached indirectly by
the programme

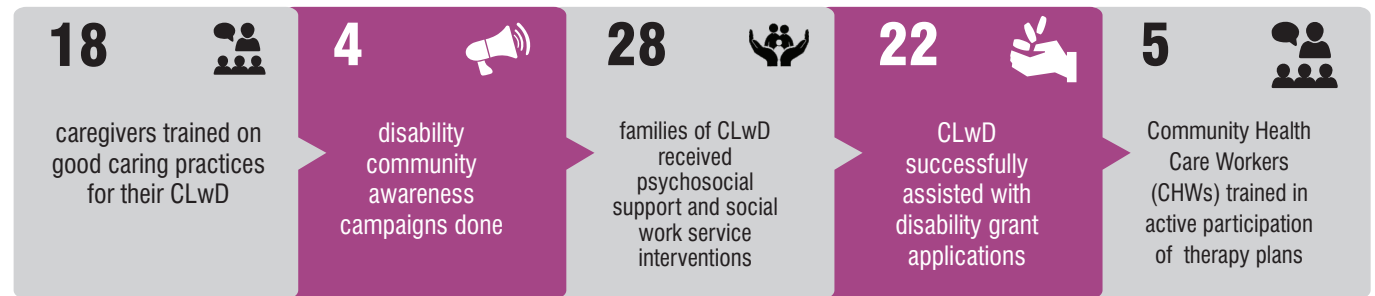


COMMUNITY DISABILITY AND REHABILITATION PROGRAMME

OBJECTIVE

Provide community based rehabilitation services to enhance social inclusion of children and youth living with physical and intellectual disabilities, through designing individual tailor-made therapy programs, educating parents/guardians and their community so as to destigmatise the community for a better acceptance of the family, and improve living conditions of children and youth living with disabilities (CYLwD).





To ensure continued care and therapy in the home environment the Primary Caregivers and families are also trained on the individual therapy for the CLwD good caring practices (NCG's Social model of inclusion and integration of parental/caregiver training in the care for their disabled children)

Create Awareness and destigmatise a community to create adhesion and inclusion of the family within its community instead of exclusion and victimisation. The stigma affecting families of disabled children is a barrier that prohibits proper care-taking and vocational training

Follow-up and ongoing psychosocial support was rendered to 26 disabled children and their families, following comments from the local community members and our Community Health Workers. Most of the issues raised were related to child protection and neglect issues whereby children were either left on their own, or their health and safety needs were not addressed.

(Occupational Therapist assisted by Social Workers)

CHWs assist the Occupational Therapist to conduct group therapy sessions and they also train primary caregivers of the CLwD in continuing to provide the individual tailor made therapy plans in the home setting



The Ndlovu Community Rehabilitation Centre for Children with Disability will be showcasing and selling their hand made flower pots this coming weekend at the

GROBLERSDAL MALL
STREET MARKET



PLEASE SUPPORT THE
JORIS HOUSE
FLOWER POT PROJECT

31 MAY - 2 JUNE 2019 | 09:00 - 16:30

THEMBEKA'S STORY

Thembeke is an 8-year old girl with cerebral palsy.

She lives with her mother in a small house with two rooms. Her father left the family. There is no income other than a child allowance for a disabled child. When Thembeke arrived at the centre, she had challenges with protective extensions (part of a child's developmental process and is used in order to protect themselves from a loss of balance).

This made her feel afraid to explore and move around as she was scared of falling and because of this she was unable to sit confidently, she was unable to crawl and stand even with support; her cognitive functioning was also under developed, she was only able to maintain a sitting position for a certain amount of time and had to be

sure of her base of support. After 7 months of occupational therapy sessions at the centre, Thembeke is now able to crawl for a longer distance; she is able to move from the floor to a small chair (Cushion) she uses. She is able to sit and crawl independently but requires support to stand and walk. She is currently unable to talk but through cognitive stimulation sessions, she can be able to hear and follow minimal instructions.

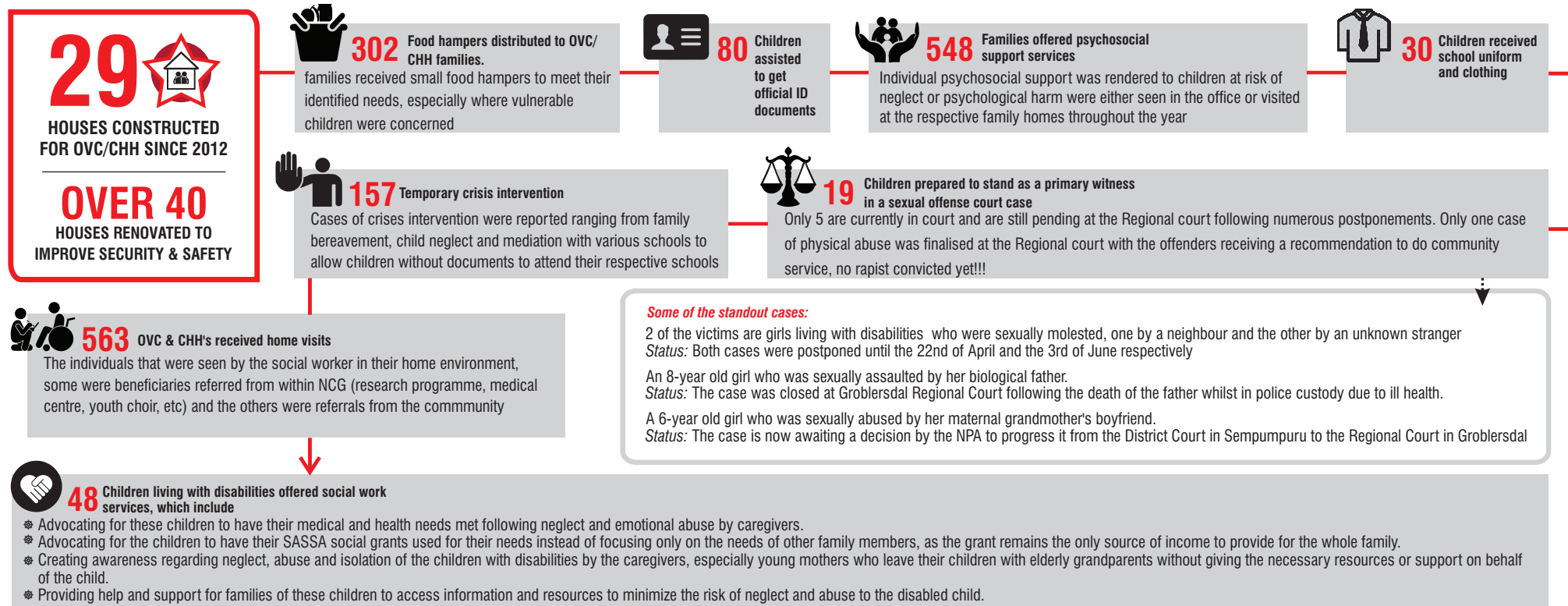
She is now able to distinguish between different colours. Currently, she is receiving cognitive stimulation at the centre and facilitation to encourage independent standing and walking. Motor sensory stimulation therapy makes Thembeke finally relaxed and comfortable. Her smile makes everyone shine.



CHILD HEADED HOUSEHOLDS/ORPHANED AND VULNERABLE CHILDREN (CHH/OVC)

OBJECTIVE

Ensure basic needs such as clean water, food, shelter, health care and safety for Orphaned & Vulnerable Children. Ensure that the Child Headed Households (CHHs) are assisted with Life Support & Social Skills enabling them to manage their extremely severe conditions of growing up without parental guidance or family assisted support. Ensure that CHH/OVCs have proper legal ID documents and are able to register for their specific grants, education etc.



EARLY CHILDHOOD DEVELOPMENT (ECD) CENTRES

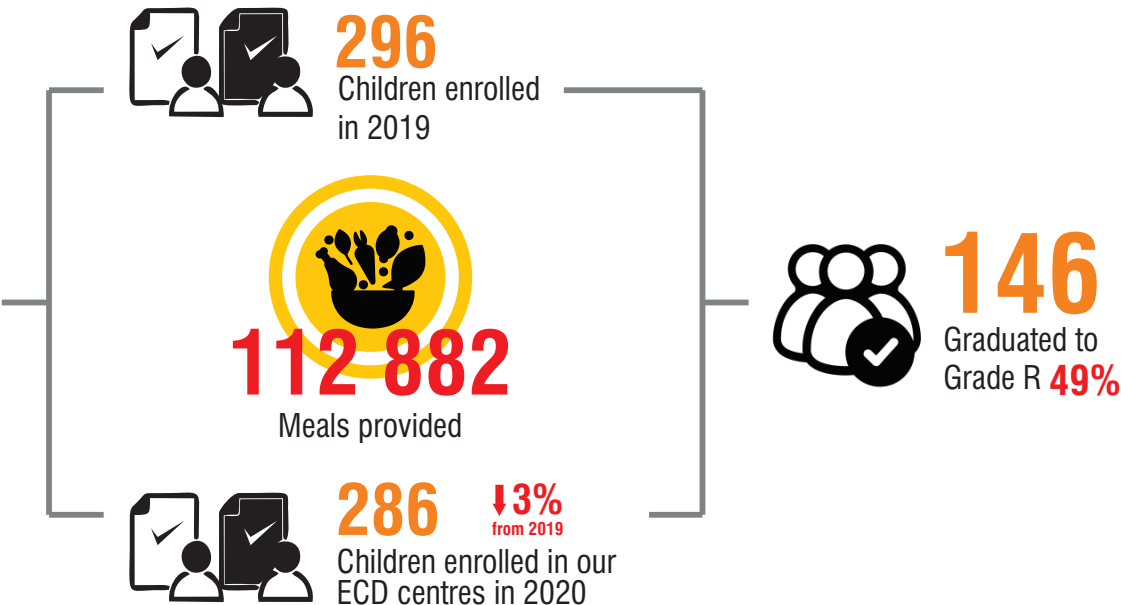
OBJECTIVE

The Ndlovu ECD Centres apply the government approved Early Childhood Development approach with as an add on the “Class out of the Box” system, a well-developed age appropriate ECD model of education which is an innovative and inspiring approach to early childhood education. The NCG ECD centres provide a proper, well-balanced feeding scheme. The feeding scheme is done to reduce health problems and avoid malnutrition. The “Class out of the Box” approach ensures children have age appropriate understanding of literacy and numeracy concepts.



Bloempoot
Malerato

Phooko
Ntwane





4
ECDs
centres

**Bloempoot
Phooko
Marapong
Ntwane**



296
Children enrolled
in 2019

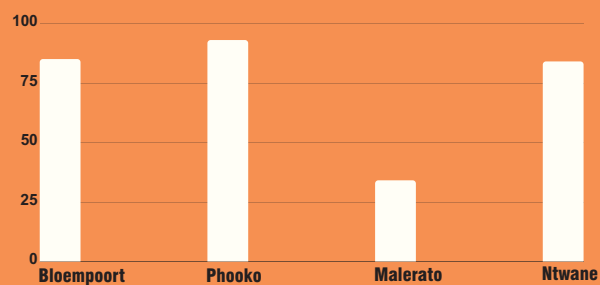


146
Graduated to
Grade R **49%**



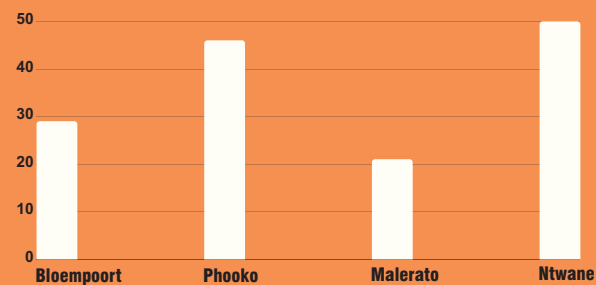
286 **↓3%**
from 2019
Children enrolled in our
ECD centres in 2020

CHILDREN ENROLLED IN 2019



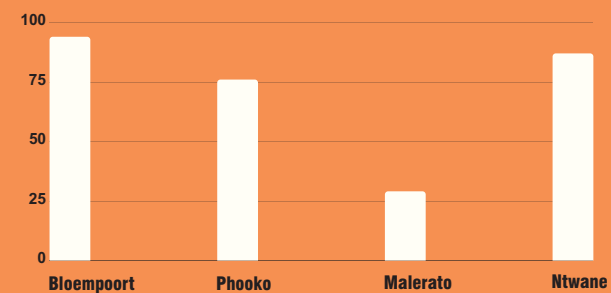
NUMBER OF CHILDREN IN 2019

CHILDREN GRADUATED TO GRADE R



NUMBER OF CHILDREN GRADUATED TO GRADE R

CHILDREN ENROLLED IN 2020



NUMBER OF CHILDREN ENROLLED IN 2020



CHILL HUBS

OBJECTIVE

The Ndlovu Chill Hubs were established to create a conducive environment for children & youth to come and visit, relax, read a book, watch a video, do homework, get computer and internet access, become computer literate, complete their school assignments, and have access to the World Wide Web. The Chill Hub's provide Social Work Services, After Schools Program, Assisted Homework Classes. The Chill Hubs are a safe-haven for children in an environment of deep poverty.



3745

learners from local schools utilised our Chill Hub



147

learners successfully completed the Microsoft Digital Literacy Computer Course



228

University students utilised our Computer School for research purposes and online studies



3640

books are collected for our library



152

grade 7, 8 and 9 students at Bloempoot Combined School offered computer classes by our Life Skills Facilitators 4 days per week during school days



Marlene a German volunteer facilitating Maths lessons



Computer learners after completing Microsoft Digital Literacy course

SPORTS, ARTS & CULTURE

NDLOVU YOUTH CHOIR

Since its inception in **2009**, the Ndlovu Youth Choir has profoundly affected the lives of the choristers. The Programme demonstrates the potential of any human being to achieve excellence no matter their background, education or place of birth. From its humble beginnings as an after-school activity, as a place of healing and sanctuary for disadvantaged young people from the community, the choir has evolved into a truly outstanding professional ensemble which is now an international sensation.

The choir shot to international stardom on the reality show America's Got Talent, which is in its 14th season. They reached the finals, and even though they didn't win the top honours, they signed with Sony Music Entertainment, which shares a global joint venture with reality-TV show judge Simon

Cowell's company, Syco Entertainment. Choristers that are part of the Ndlovu Youth Choir have said that the choir offers them hope, not only for enhanced opportunities but a diversion from the challenges that come from living in disadvantaged communities. The risk of alcohol, drugs, teenage pregnancy and other problems are practically eliminated because the choir provide them with Discipline, Respect, Responsibility and Social Cohesion within the group.

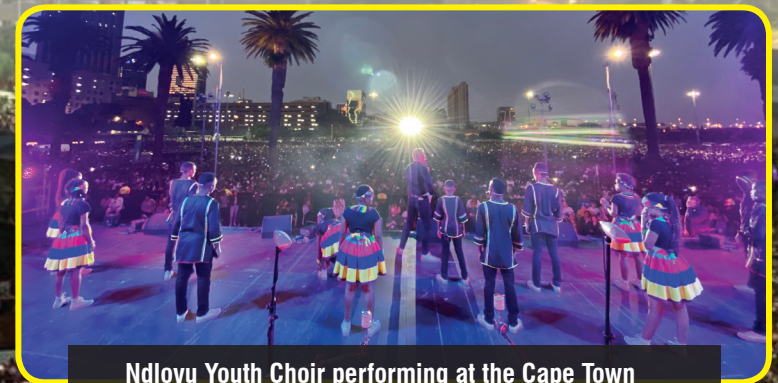
The **48** members of the choir are among the more than **10 000** children who are beneficiaries in the NCG's Childcare & Youth Development Programme with the aim of growing into Healthy, Responsible and Employable South Africans. The Ndlovu Youth Choir proves that if you provide Excellence you will harvest Excellence.



NYC after performing for SA President Cyril Ramaphosa & Nigerian President Muhammadu Buhari.

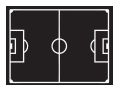


The Ndlovu Youth Choir released its 1st Album in 2019



Ndlovu Youth Choir performing at the Cape Town Lights festival attended by 115 000 people

SPORTS



4772

People used our Cruyff Courts regularly during the reporting period



4460

Children & youth



312

Other community members



ELANDSDOORN CRUYFF COURT



828

Children & youth used the Tennis Court regularly



705

Children & youth used the Basketball Court regularly



794

Children & youth used the Soccer Court regularly



648

Children & youth used the Volleyball Court regularly



1022

Children & youth used the Netball Court regularly



Disability sports

As part of their therapeutic journey, the intellectually disabled beneficiaries have a once a week soccer practice on the Bloempoort Cruyff court. NCG facilitated participation for our CLWD at the Para Olympics. One of our participants educated in wheelchair Tennis, is now a Professional in the International field of Tennis.



BLOEMPOORT CRUYFF COURT



Boys' Soccer

40

Boys who make two soccer teams, the under 12 and under 17 teams.

- The 2 teams have participated in 4 tournaments (each team played in 2 tournaments).
- The under 12 won BOTH tournaments.
- The under 17 won 1 and lost the other.



Girls' Soccer

17

Girls in the soccer team

Participated in 1 tournament and won 1.



Netball

27

Girls in the soccer team

Participated in 3 tournament and won 1.

POWERGIRLS PROGRAMME

OBJECTIVE

The PowerGirls programme was launched towards the end of 2019. The innovative PowerGirls programme aims to transform vulnerable South African girls to become outspoken and powerful young women, capable of becoming change agents within their communities.



Vulnerable girls become achievers in their communities: attending and completing school, gaining skills in order to become contributing and healthy members of society and valuable members of the future work force, and fewer girls succumbing to teenage pregnancies



The reality of the country's socio-economic landscape, however, means many young girls are denied the opportunity of ever reaching their full potential. PowerGirls intends to change this by providing young and adolescent girls with

the tools to become resilient, positive and inspirational role models for those coming after them.

One third of female children in South Africa grow up in disadvantaged homes. The majority have little hope of ever reaching their full potential and are destined to be trapped in a continuous cycle of poverty. This makes them particularly vulnerable to sexual violence, teenage pregnancies and the threat of HIV/Aids, particularly given South Africa's traditionally patriarchal society.

One initiative aiming to break this cycle is the PowerGirls programme with its mission to walk every underprivileged girl in our community in order to build her resilience so

she can develop to her full potential. Not only does the programme aim to empower the girls themselves, but also strengthen the community as a whole by growing the girls into positive role models.

39 
Girls in the programme

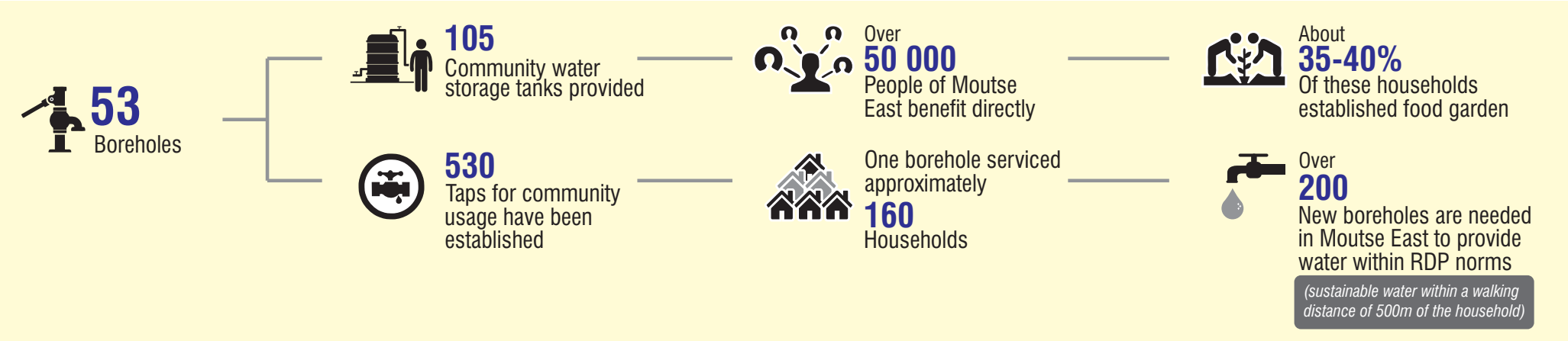
17 Langa

22 Naledi

WATER SANITATION AND HYGIENE (WASH) PROGRAMME

Only 22% of Sekhukhune households receive above Reconstruction and Development Programme (RDP) standards sanitation services. The sanitation backlog is primarily within the rural villages, comprising 78% of households without adequate sanitation (SDM IDP/Budget Review 2017-2018). By its own admission, the Sekhukhune District Municipality does not have the capacity or resources to meet the demand for safe water provision within the set national framework targets. For all of these reasons,

Ndlovu Care Group has since 1996, erected 53 water programs through the establishment of boreholes with water-tanks, pumps and communal taps, all accessible to the community. More than 50 000 people are benefitting directly from this and about 60% of these households have established food gardens and thus improving their food security. In addition to the boreholes, Ndlovu Care Group has provided 105 community water storage tanks.



WASH Impact

Households, schools, etcetera, surrounding the bore-holes have vegetable gardens and fruit trees. Families in the areas surrounding the water sources are able to build sturdy houses with home-made cement blocks (that necessitates water). The general well-being, regarding sanitation, health and food security of these house-holds is markedly sounder than that of their neighbours who do not have access to water. The sustainable provision of potable water reverses

not only a public health threat it also contributes daily food security and poverty alleviation. Ndlovu staff (who monitor the wellbeing of children who have progressed from the Ndlovu Nutritional Units) have reported that the ripple effect on neighbours witnessing households who do well due to having sufficient water, is quite remarkable. These changes pertain to lifestyle change – including improved hygiene, cleanliness, healthy eating habits, etcetera. It is noteworthy

that the households who surround those with vegetable gardens perceive it as prestigious, and it does not take long for neighbours to cultivate their own gardens. People who have access to enough water are also able to successfully raise livestock. Additionally, the community's involvement in the operation of the WASH infrastructure allows for job creation as community members are hired as caretakers, security guards and maintenance staff.



VOCATIONAL INSTITUTION

"This program is made possible through a cooperation between NCG, Tjommie and the Ruud Boekhoorn Foundation"

In 2019 NCG has made a major step in its development towards Healthy Sustainable Employable South Africans. In the current reality of South Africa, this seems hardly possible as we see that over 60% of the school leavers, in our rural area, have a doomed future of long-term unemployment. NCG developed the idea for a Vocational School providing top-class trade education in Masonry, Carpentry and Painting.

Ndlovu Care Group is successful in long-term retention of children and youth in its variety of development programmes but it remains a major problem to deliver the "Employable" part. Skills development for youth is not available in our area. The Vocational School is envisaged to bring development, expansion, employment and will contribute towards socio-economic upliftment.

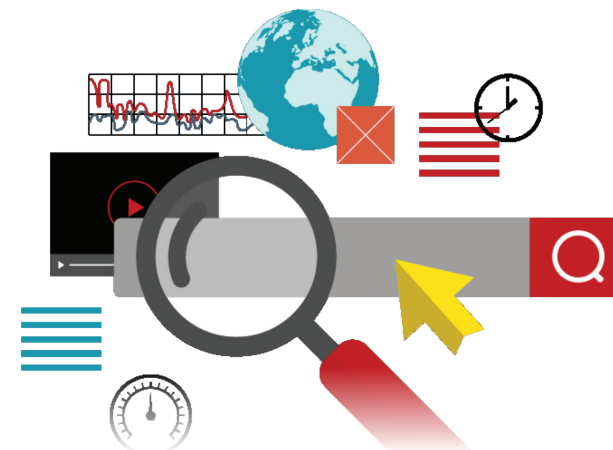


"Within one year from conception to construction, what a major achievement"

NDLOVU SUPPORT SERVICES

MONITORING & EVALUATION

Ndlovu Care Group (NCG) manages multiple projects, to effectively and efficiently track these to deliver on our strategic objectives and obligations to funders we need robust Monitoring and Evaluation (M&E). Funders are becoming more and more interested in the social impact of our activities and thus M&E is relevant to funders who need to assess whether NCG is a reliable partner. By reviewing milestones and final outcomes of our projects, funders will decide on the accountability of NCG, upon which further collaborations could be established.



One of the key lessons from NCG's many community projects is the importance of basing project decision making on a reliable evidence base. The monitoring and evaluation component is designed as the central driving force of NCG's intervention. It is a key change lever and is required to supply constant relevant information to stimulate change among internal and external stakeholders, upholding the principle of evidence-led change. But it is important to note

the opinion that "it's very good to produce data. I think that's not a problem, getting as much data as possible, but then you have to make the time to analyse the data and figure out where the weaknesses are."

Thus, a strong data-driven decision making focus is the foundation of our monitoring and evaluation approach to enhance the quality of decision making. The Monitoring, Evaluation and Reporting (MER) manager is in the

process of developing new tools to drive efficiency and improvements within project teams and the organisation to support the strengthening of our M&E systems to improve the availability and use of data for decision-making that will lead to sustainability, growth opportunities and synergies for NCG.

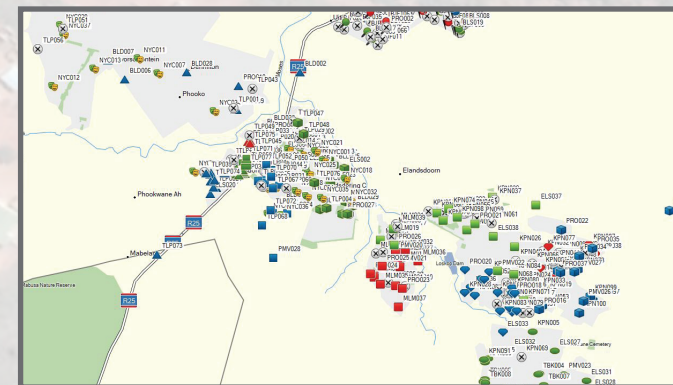
MONITORING & EVALUATION SYSTEM

The current data collection within NCG's Child Care & Youth Development Program has its limitations, as it was set up following the organic growth of the Child Care Program. There is minimal integration of the data service although there is operational provision of integrated services as such. It is at this stage, difficult to monitor the child-over-time's-progress although NCG implements "a Cradle to Adulthood " Child Care & Youth Development Programme.

Ndlovu Care Group is developing a unique, dynamic, content driven,

cloud-based, data management system leading to improved data & reporting management, enabling NCG to report progress of the individual child over time.

The system proposed is a unique M&E system applicable for other Child Care & Youth Development NGOs/Organisations in South Africa as well. This investment could have an important spin-off as an "open source" program standardising M&E nation-wide for Child Care & Youth Development programs.



IT SUPPORT

The IT Department consist of a lean team that continues to provided support to the different departments for a number of databases, software designs and electronic systems including ensuring constant, fast and reliable internet services. The highly competent Ndlovu IT team maintains Ndlovu Care Group's efficiency at top level. In the seclusion of the Moutse Valley, it is imperative to uphold contact with medical and research related service providers. In many instances, lives are at stake and to this avail; the team has a full time task to ensure that no interruptions in communication and other systems interfere with service delivery or professionalism.

There is a myriad of hitches to maintain all levels of communication, of which, extreme weather conditions that the area has to contend

with, seclusion, political instability and the extreme poverty of the community play roles. Ndlovu's IT team is especially aware of the difficulties associated with poverty and to the seclusion that the community suffer and has put systems in place to provide internet to the community where possible.

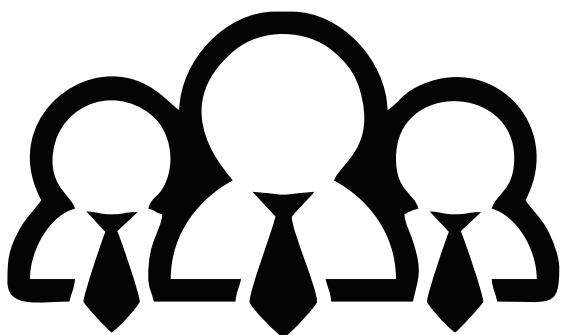
Ndlovu's Health Care tracing team has to keep contact with client to remind and ensure that medication and follow-up treatment is adhered to towards preventing relapse... to this avail the IT team has efficient and user-friendly lifesaving systems in place to trace and track the status quo of each client on lifesaving treatment. The excellent Grid tie solar energy system is maintained by the IT staff who ensures that energy is available at all times.



HUMAN RESOURCES

In terms of its people, NCG's motto is "Train people well enough so they can leave, Treat them well enough so they don't want to". NCG has continued over the years to value Human Resources as the most valuable asset of the organisation. In this period, NCG has assisted:

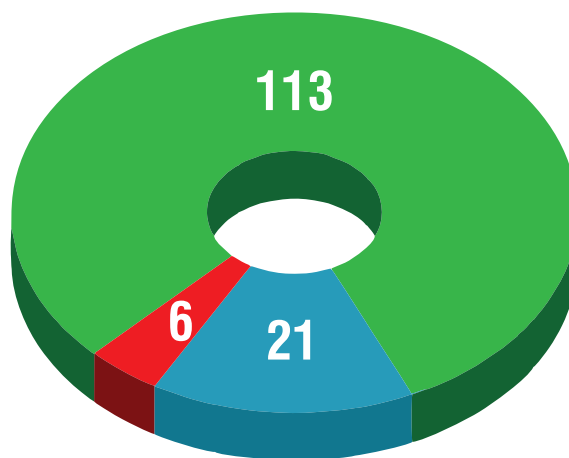
- **2** Employees in registering for their masters degrees
- **2** in bachelors degree,
- **1** national diploma,
- **3** certificates
- At least **80%** of employees have received an internal or external short course training



140 NCG'S current staff complement

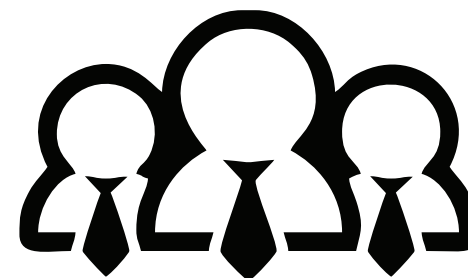
113 Permanent **21** Temporary

6 Volunteers



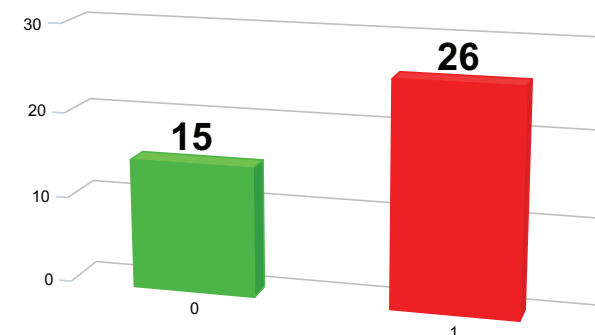
We remind ourselves that Ndlovu Care Group exists for the most vulnerable people and is passionate about the vision, "Creating healthy, responsible and self-sustaining communities in rural South Africa". In order to achieve this vision and sustain our high standards, NCG will have to proactively prepare for change and flex with a new workforce and economic environment.

During this reporting period:



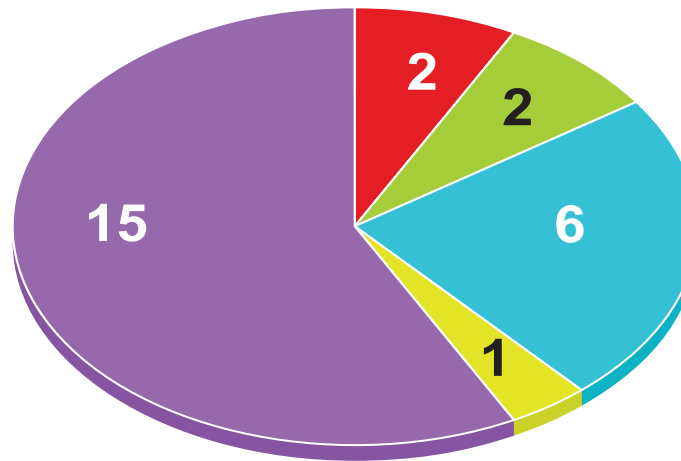
15 New employees joined the organisation

26 Employees left the organisation



Of the 26 terminations, within the reporting period:

- 2** Were deceased
- 2** Terminated for misconduct
- 6** Retrenched
- 1** Contract ended
- 15** Normal resignations
(These were replaced by 15 new and replacement positions)



The **18%** staff turnover reflect both progressively and regressively on the organisation. Progressive in the sense that redundant positions were replaced by needed talent (New Positions) to advance the current need of the organisation. Regressive in that we have lost valuable staff from the lab which is a scarce skill in this contemporary era of scientific research needs.

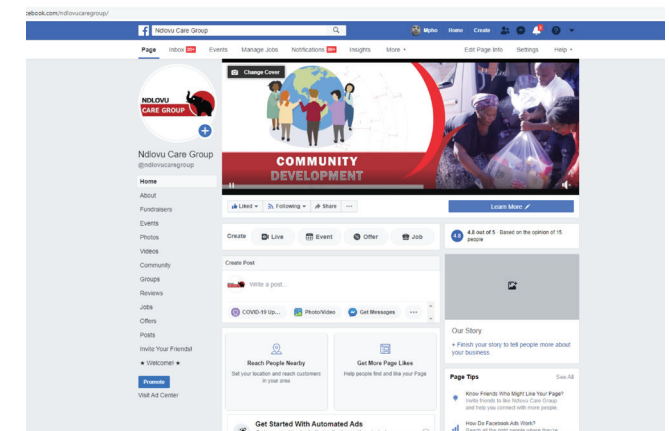
MARKETING AND COMMUNICATIONS

Viral marketing has been very successful with regular Facebook postings, creating interesting sets of followers. The Ndlovu Twitter account is set to automatically recount all Ndlovu Facebook posts. Due to the randomness of news, the Twitter account does not generate the same interest.

The Ndlovu website was revamped to comply with a more modern layout. The Ndlovu Newsletter remains a popular publication and an internal newsletter was initiated called the 'Trumpeter'. Time-slots for this publication are random.

Program Managers are assisted with a wide variety of internal graphic designs and publication needs. Informational PowerPoint Presentations covering a wide range of health issues are developed and transformed into media videos to be used on overhead TV screens at patient waiting areas.

The marketing and communication department follows up all requests for information from internal and external stakeholders, with extensive and precise reporting to ensure interest is retained.



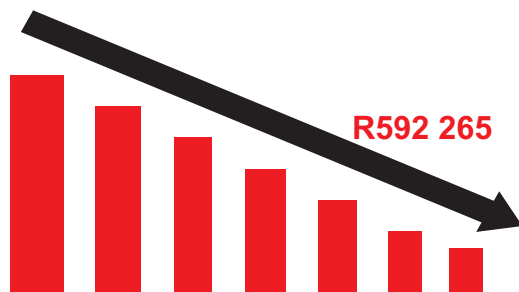
CHIEF FINANCIAL OFFICER'S REPORT

The Ndlovu Care Group manages all finances related to its non-profit operations through The Ndlovu Medical Trust (NMT). We continue to focus on internal controls and financial management that are essential for preparation of accurate financial statements and donor reports. NMT has once again received an unqualified audit opinion from BDO South Africa Incorporated, our independent auditors.

Financial Performance

Ndlovu Medical had a deficit of R592 265 for the financial year ended 29 February 2020. The deficit can be attributed to two aspects:

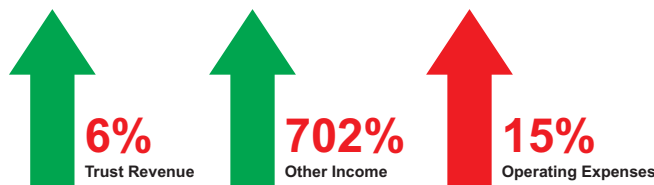
- Unfunded/underfunded projects
- Income relating to some programs received after year-end, although expenditure is recognised in the current financial year. It is the Accounting policy of NMT to recognise donation income only when funds are received by the Trust.



Revenue for the Trust increased by 6% from the year ended 28 Feb 2019 from R52 749 332 to R55 807 839.

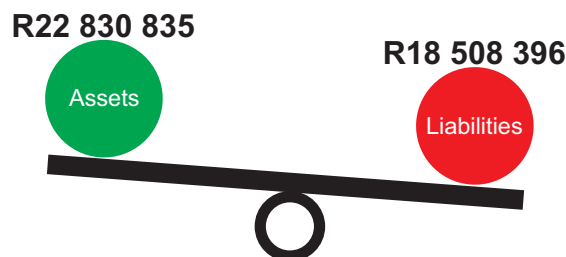
Other income increased by 702% from R62 447 to R500 741.

Operating expenses increased by 15% from R49 952 936 to R57 346 919 due to the expansion of programs.



Financial Position

Ndlovu Medical Trust had a retained surplus of R4 322 439 as at 29 February 2020 which is part of the Operational Reserve. This Reserve is funded with surplus unrestricted operating funds, special grants, or income generated from the delivery of services to corporate companies. The total assets of Ndlovu Medical Trust amounted to R22 830 835 while total liabilities were R18 508 396.



Risk Management

The board ensures that a thorough risk assessment, using a generally recognised methodology, is performed at least annually and used continually. Emerging risks are incorporated and assessed as soon as they are identified.



The management is accountable to the board for designing, implementing and monitoring the process of risk management and integrating it into the day-to-day activities of the Group. The management is also accountable to the board for providing assurance that it has done so.

The NMT Executive Committee are at the forefront of the adoption or upgrading of the risk management plan, but involving the management at all levels within the operations will enhance risk management.

The risk management process does not reside in any one individual or function but requires an inclusive, team-based approach for effective application across the group. It is therefore critical that risk management functions should be established with appropriate reporting lines.

Statement of Financial Position as at 29 February 2020

Figures in Rand	2020	2019
Assets		
Non -Current Assets		
Investment property	1,150,000	1,150,000
Current Assets		
Loans to related parties	29,296	-
Trade and other receivables	9,388,801	3,449,655
Cash and cash equivalents	12,262,738	14,008,231
	21,680,835	17,457,886
Total Assets	22,830,835	18,607,886
Equity and Liabilities		
Equity		
Retained surplus	4,322,439	4,914,704
Liabilities		
Current Liabilities		
Trade and other payables	2,324,764	2,374,799
Deferred income	16,173,400	11,107,306
Bank overdraft	10,232	211,077
	18,508,396	13,693,182
Total Equity and Liabilities	22,830,835	18,607,886

Statement of Comprehensive Income

Figures in Rand	2020	2019
Revenue	55,807,839	52,749,332
Other income	500,741	62,447
Operating expenses	(57,346,919)	(49,952,936)
Operating (Deficit) / Surplus for the year	(1,038,339)	2,858,843
Investment revenue	446,074	278,511
(Deficit) / Surplus for the year	(592,265)	3,137,354
Other comprehensive income	-	-
Total (Deficit) / Surplus for the year	(592,265)	3,137,354

Accounting Policies



1. Purpose of financial statements and basis of preparation

Purpose of financial statements

These financial statements are prepared to meet the requirements of the Trust Deed.

Basis of preparation

The financial statements are prepared in accordance with the basis of accounting set out below. The Trustees consider this basis suitable to meet the financial provisions of the Trust Deed.

These accounting policies are consistent with the previous period.



1.1 Investment property

Investment property is land and buildings held to earn rentals or for capital appreciation or both, rather than for use in the production or supply of goods or services or for administrative purposes; or for sale in the ordinary course of business. In addition, only investment property whose fair value can be measured reliably without undue cost or effort on an ongoing basis is included in investment property. All other investment property is included in property, plant and equipment.

Investment property is initially recognised at cost.

Costs include costs incurred initially to acquire or construct an investment property and costs incurred subsequently to add to, replace part of, or service it. If a replacement cost is recognised in the carrying amount of an item of investment property, the carrying amount of the replaced item is derecognised.

After initial recognition, investment property is measured at fair value at each reporting date with changes in fair value recognised in profit or loss.



1.2 Financial instruments

Financial instruments at amortised cost

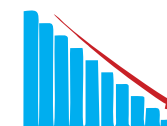
Financial instruments may be designated to be measured at amortised cost less any impairment using the effective interest method. These include trade and other receivables, loans and trade and other payables. At the end of each reporting period date, the carrying amounts of assets held in this category are reviewed to determine whether there is any objective evidence of impairment. If so, an impairment loss is recognised.

Cash and cash equivalents comprise bank balances including cash pool assets, cash on hand, deposits held at call with banks and other short term highly liquid investments with original maturities of three months or less which are available on demand.

Bank overdrafts include drawings on the uncommitted bilateral overdraft and money market facilities.

1.3 Interest received

Interest is recognised, in profit or loss, using the effective interest method.



1.4 Impairment of assets

The company assesses at each reporting date whether there is any indication that an asset may be impaired.

If there is any indication that an asset may be impaired, the recoverable amount is estimated for the individual asset. If it is not possible to estimate the recoverable amount of the individual asset, the recoverable amount of the cash generating unit to which the asset belongs is determined.

If an impairment loss subsequently reverses, the carrying amount of the asset (or group of related assets) is increased to the revised estimate of its recoverable amount, but not in excess of the amount that would have been determined had no impairment loss been recognised for the asset (or group of assets) in prior years. A reversal of impairment is recognised immediately in profit or loss.



1.5 Revenue

1.5.1 Donations received

Donation income is recognised as deferred income on the statement of financial position when received. Donations and Grants are accounted for when the funds are deposited in the Trust's bank account.

Donations restricted for specific purposes are recognised as deferred income on the statement of financial position when the cash has been received from the donors.

Income from restricted donations is only recognised in the statement of comprehensive income to the extent that expenditure is incurred.

Unrestricted donations are recognised as income in the statement of comprehensive income when the cash has been received from the donors.



1.5.2 Rendering of Services

Revenue from rendering services is recognised in surplus or deficit in proportion to the stage of completion of the transaction at the reporting date.



1.6 Expenses

All expenditure incurred for the project is recognised in the statement of comprehensive income in the period in which it is incurred.



OUR PARTNERS

Believers in our mission, allies on the journey, friends along the path



So many organisations to mention...

So many friends...

So much gratitude...

...The Ndlovu Team

THANK YOU!

*Ndlovu Care Group profoundly appreciates the amazing support from all our stakeholders, which strengthened us to reach our vision “**Creating healthy, responsible and self-sustaining communities in rural South Africa**”. Our work is creating opportunities for children and youths through our integrated “Cradle to Adulthood” Programmes.*



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